

We Love Your Feedback COMPETITION

By entering this Competition, entrants are deemed to have read, understood and accepted the following terms and conditions:

A. Competition

1. The Competition is for the ‘**Auckland Libraries “We Love Your Feedback” draw. Every customer who visits a library around Auckland who completes a survey will go in the draw to win a Kobo Aura 2 eReader.**’.
2. To enter, entrants must complete the “We Love Your Feedback” survey and enter their contact details as an agreement to enter the draw.

The Competition commences on 1 February 2016 and is ongoing. One prize will be drawn quarterly each year. Proof of posting or emailing cannot be accepted as proof of delivery.

4. Every entrant warrants that all information submitted is true, current and complete. Auckland Council reserves the right to disqualify any entrant who does not comply with these terms and conditions.
5. The Competition is open to members of the public, aged 18 years and over, who are residents of Auckland.

B. Entries, selection and prize draw

6. The Competition Winner will be drawn **quarterly on 1 January, 1 April, 1 July, 1 October each year**. The Competition Winner will be drawn at random from all valid entries. The Competition Winner will be notified within 5 days of the quarterly draw and contacted via a call to the mobile phone number or by email to the address that made the entry.
7. If the Competition Winner does not acknowledge receipt, cannot be contacted and/or is not available in person to accept the prize within 48 hours, Auckland Council will draw another winner.
8. Auckland Council’s decision is final and no correspondence will be entered into.

C. Prize

9. The following prize can be won by one person on each of the draw dates:
 - Kobo Aura 2 eReader
10. The Prize is subject to the following terms:
 - a. The Prize is not redeemable for cash, not transferable to any other person, and cannot be used in conjunction with any other offer or promotion.
 - b. If the Prize or part of the Prize becomes unavailable (for any reason), Auckland Council reserves the right to limit entry, cancel or amend the Prizes at its own and sole discretion, including providing the Competition winner with a substitute Prize, either in full or in part.

D. Privacy

11. The information provided on the entry form will be used to contact the Competition Winner.
12. The Entry forms will not be returned. All information provided by the entrants will be collected, used, stored, disclosed and corrected in accordance with the Privacy Act 1993. All entrants have the right to access their information and request for any personal information to be corrected.

E. Exclusions

13. The following persons are not eligible to win any prize:
 - a. Anyone under the age of 18 at the time of entering the competition.
 - b. Anyone not resident of Auckland at the time of the prize draw.
 - c. Anyone who works for Auckland Council Libraries their immediate family members or any agencies or companies associated with the Competition.
14. Auckland Council reserves the right to exclude any entrant from participating in the Competition at its sole discretion. Auckland Council also reserves the right to refuse to award a prize to an entrant who is in breach of these Terms and Conditions, gained an unfair advantage in participating in the competition or won a prize by using fraudulent means.
15. Auckland Council will not be liable for any claims for loss, damage or injury whatsoever or for any physical or mental injury suffered by any entrant or the Competition winner as a result of or in connection with the Competition or due to the prize won in the Competition.
16. Auckland Council reserves the right to amend or change these Terms and Conditions at any time at their sole discretion, including extending, postponing or cancelling the Competition.
17. These terms and conditions shall be governed by and construed in accordance with the laws of New Zealand and shall be subject to the non-exclusive jurisdiction of New Zealand courts.